



## Media Release

DATE: December 8, 2011

CONTACT PERSON: Jerry Beck

PHONE: 763-531-5103

### **New Hope residents encouraged to participate in city services survey**

The New Hope City Council and staff want to know what residents think about city services. The Council is asking people who live or operate a business in New Hope to participate in a brief online survey designed to measure their satisfaction with several core city services. The survey will be available online until December 30.

The survey is part of a Performance Measurement Program being coordinated by the state of Minnesota. New Hope is among about 100 cities and Hennepin County is one of 38 counties that have chosen to participate in the program. The survey, developed by the League of Minnesota Cities, is available on the Survey Monkey website by following a link on the city of New Hope's website, [www.ci.new-hope.mn.us](http://www.ci.new-hope.mn.us).

The city services survey includes 11 multiple choice questions and only takes a few minutes to complete. Survey participants remain anonymous. While it's easiest to complete the survey online, paper copies of the survey are available for those who don't have easy access to the Internet at New Hope City Hall, 4401 Xylon Avenue N. Survey results will be shared with the public early next year.